Union

P o i s ť o v ň a

MIGRATION CASE STUDY

Field: Insurance

Amount of identities: Up to 1,000

Customer since 2014

Version of midPoint: 3.2

SunIDM also known as Oracle Waveset was one of the best Identity Management products of the last decade. As its development has been stopped in the past, organisations using it started to experience a need to stay up to date with evolving market. However, this problem can be nowadays solved by migrating to another IDM tool. Any migration will bring some costs and a risk. Evolveum midPoint can help any organization to minimize both.

Union, Slovak insurance company understood the importance of the migration from Waveset to a new, more sufficient IDM solution. The company had a need to continue using products which are supported by their creators as well as to change the platform and be able to integrate new applications.

When thinking about new IDM system, Union was considering two possibilities: to manage on its own or to decide for one of the products available on the market with its support. Because of Identity Management being a complex problematic, it is appropriate to build dependence on a strong team instead of an individual employee. The team with experience, a stable one and flexible. That is why Union decided for midPoint.

A very important thing for Union was a correct analysis of supported processes of the IDM solution to be able to design the migration and specify it with transitory interim. After that, the migration started in small steps and has not been finished yet. There is a variety of challenges which are solved sequentially according to the organization's capacities.

In a similar approach and conditions Union recommends to use agile method: a possibility to focus on necessary tasks within the capacities, possibility to refine the tasks and reach more complex results. This method is suitable for complex projects, where a detailed analysis would be very expensive with an uncertain outcome. With the agile method partial goals are set and therefore they are feasible as well as reachable in a short-time period and their usage is very good.

As we can see in the case of Union, midPoint is suitable not only for smaller migrations, but also more complex ones. Migrating in smaller steps altogether with the experience of the team helped to lower the risk as well as the costs of possible complications.

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